**Director’s View**

*by Al Sena*

15 weeks, 105 days, 2520 hours, 151,200 minutes, 9,072,000 seconds. What do all these items have in common? Depending on how you measure these components of time, each has a different value, but if you lay each measure side by side, they are identical. For me, these are all the same, and represent a milestone of how long have I been a part of the team at PPD.

For many of you, these numbers are but a fraction of your membership at UNM. What do your numbers look like?

Time is an ever-moving factor for all of us. What can we do to make the best of our time? What is our own impact on our time? We all have so much to accomplish and it seems that time is too quick to keep it contained, organized, and in control. I have found that patience has great reward. If you rush into any situation and make rash decisions without first considering what outcomes may occur, well, it can have unintended outcomes. I bet you have heard that patience is a virtue. Why is that?

I recently came across a blog called Mercury which helped me think more clearly about being patient. The blog identified some specific benefits, and here are a few of my thoughts:

- Your commitment to success is clear - Exhibiting patience means that you can be persistent and stay in something for the long run. You don’t try to cut corners or do things in an unethical way; instead, you patiently work things out, do what needs to be done, and make things happen, and the commitment is a testament to your ability to stay with what is right and what will bring you the results you want.

- You don’t stress yourself out with a behavior that does nothing for you - The ability to wait for something without getting upset is a valuable quality for your health and happiness, and it ensures you don’t waste any time on useless behaviors that don’t change reality in any way, shape, or form.

- Not everyone runs on your schedule - Patience with other people, and their schedules in life, is important to your relationships with them. When you exhibit patience, you show other people that you value their time and their schedule in life, and that helps you earn other people’s respect.

- Not everything runs on your schedule - Always remember that everything is not under your control. If you do, you will have an easier time exhibiting patience when you need to. You will find yourself more capable of working unexpected obstacles, which will benefit your life in some pretty amazing ways when it comes to success.

- Great things take time - You have to use time to your advantage and put your energy towards the things that help create success. In other words, you simply can’t plant a seed for a great thing and expect it to grow in a day. It needs your nurturing in order to grow into something big.

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Using time wisely is directly deep-rooted in our work and our lives. How much more enjoyment do you have when, at the end of the day, you know you have been successful with your time and your tasks? For me, it allows me to spend my time on other things and give those things, such as family, friends, hobbies, or myself, the undivided attention each deserves. In these days of instant gratification, electronic status, and social media, take the time to be patient with your associates and colleagues even though the clock will continue to run. No matter how you measure your time, you can make the most of what you have. Don’ let the moment pass you by.

Thank you all for continuing to help make PPD and UNM special.

**PPD All Stars**

The Physical Plant Department’s (PPD) “All Star” staff recognition award was developed to recognize employees for being exceptional and to show appreciation for the excellent staff at PPD. Winners will receive a $20 LoboCa$h card to use at various locations on campus.

Here are the PPD All Stars from the month of September:

![Al Sena, Michelle Calkum, and Bob Adams. Credit: Rachel Stone](image)

Congratulations to Michelle Calkum, admin assistant 2 for PPD Utilities! Michelle was nominated by Bob Adams and he said:

*Michelle always comes to work with a smile and a positive, energetic attitude that is infectious to those around her. Despite often times being buried in her work, she maintains that disposition and plows through that pile of work orders, receipts, or whatever the case may be. She is the Utilities division’s central point-of-contact, and is great at her job of coordinating with our employees regarding licensure renewals, workshop registrations, and a myriad of other day-to-day administrative tasks that are essential in keeping our operations going. We’d be impaired without her!*

![Augustine Aragon, Noe Garcia, and Al Sena. Credit: Rachel Stone](image)

Congratulations to Noe Garcia, facilities services tech for Area 1!! Noe was nominated by Augustine Aragon and he said:

*There are many reasons Noe was nominated for the All Star Award. He is very well-rounded in the plumbing and HVAC field. He communicates well with the staff and is more than willing to help in both trades. Noe has exceptional customer service skills. When there is a project, he is self-motivated and is very thorough. Noe makes sure that projects starts off well and finish on time. Noe communicates well with the management team here in Area 1, and he has a bright future at PPD.*
**Area 2 staff member recognized with the HSC Administration Staff Award**

Last month, Eric Archuleta, facilities services tech with Area 2, was a recipient of the Health Sciences Center (HSC) Administration Staff Award. Winners of this award demonstrate “excellence in HSC Values - integrity, accountability, perform duties with compassion and respect for others, and work at the highest level of professionalism.

At the awards ceremony held on Sept. 19th, Archuleta was praised for his performance described on multiple nomination forms, all of which conveyed the same strong messages:

- Continually demonstrates a high level of integrity and accountability, and treats everyone with respect.
- Is knowledgeable and skilled, and takes pride in every detail of his work.
- Is considered an integral member of different units across the HSC, as well as within PPD.
- Displays empathy when things go wrong and assures those affected that he will do all that he can to fix the problem; stays focused until issues are resolved and follows up.
- Is an active member and leader of the HSC All Staff, All Stars committee

Congratulations, Eric! We are proud of you.

**City of Albuquerque to begin city road repairs during Fall Break**

A “crack/seal” road repair project will begin on Saturday, Oct. 14, by the City of Albuquerque (COA) on select city-owned streets at The University of New Mexico’s (UNM) Main Campus. The work will require intermittent street/lane closures on roads near the sorority/fraternity houses, UNM department buildings, private and non-profit businesses, parking lots, and a few private residences (see provided map).

The COA requests all vehicles be moved from these streets before the project is scheduled to begin, and anticipates to complete this project in one day to minimize the impact on The University campus. They have scheduled Oct. 15 as a potential project day if needed, and timely completion is weather dependent.

Parking & Transportation Services (PATS) have agreed to allow COA permit holders in this area to park at “T” lot on the southwest corner of Lomas and University Blvd beginning Oct. 12 through the duration of the project. COA workers will tow any vehicles parked on these streets beginning in the early morning hours on Oct. 14, and will be parked at UNM’s “T” lot. Access to University-owned parking lots and buildings will be limited in the project zone.

If you have any questions or concerns regarding this project, please contact Stephen Woodall, with the COA Department of Municipal Development at swoodall@cabq.gov or at (505) 908-8249.
PPD Safety Committee releases first safety video

There are approximately 200 employees at the Physical Plant Department (PPD) who drive around campus on a daily basis. Driving at The University of New Mexico (UNM) can be challenging with thousands of pedestrians, bicyclists, and skateboarders zig-zagging along miles of walkways. The PPD Safety Committee wanted to address this issue by creating a video to remind the campus community to be safe on the road.

The PPD Safety Committee worked with Adan Garcia, temporary faculty and operations manager at UNM’s Communication & Journalism Department, as well as UNM student, Benjamin Yazza, who produced the video.

“We want to start making short videos because we think they would be an asset to UNM PPD employees, as well as UNM staff, faculty, students and visitors,” said Athena Salazar, PPD administrative assistant and member of the PPD Safety Committee.

The PPD Safety Committee hopes that the video information will stick with employees and make them think twice before doing something unsafe. Work injuries have an effect on the injured, but also impacts others as well. Salazar explains, “My thoughts and feelings are that stories sticks with us and have the power to change safety cultures. We must keep reminding each other of safe practices and procedures with the hope that we never forget that hazards are real.”

Tickets are still available for the PPD United Way BBQ

UNM’s Interim President, Chaouki Abdallah, said in a letter regarding the UNM Gives campaign, “The challenges we face in New Mexico are severe and unique, when compared to most cities in the U.S. We can only succeed in confronting these issues if we come together as a community for the community.”

We hope you will consider contributing to UNM Gives by participating in PPD’s United Way BBQ later this month. Last year, PPD was able to donate $1520.37 to the United Way because of employees’ participation and contributions for the BBQ. Your $5.00 minimum donation will enter you into the raffle, and will provide you with a delicious lunch: hamburger and hot dog, chips, drink, and dessert. $1.00 raffle tickets are available for purchase to increase your odds of winning.

The BBQ will be held from 11:30am – 1:00 pm at the Service Building (Bldg. 204) west parking lot on Oct. 26. The deadline to purchase tickets is on Monday, Oct .23.

We hope you can join us in supporting the United Way!
Kudos

Dear Victor [Tovar], Jannelle [Trujillo] & Erika [Alas],

My name is Tom Monaco and I am the new Production Manager and Technical Director for the Department of Theatre and Dance. I have only been here at the University for a few months but wanted to take a moment to introduce myself, but more importantly let you know that I am very appreciative of the staff you have assigned to our building and that I have noticed their quality work maintaining our facility and their willingness to assist us with some of the more challenging aspects of our particular field. We can be a bit messy when we are in production and oftentimes create an inordinate amount of dirt, clutter and waste. While we try to clean up after ourselves, we often put more of a burden on your staff than would be typical in a traditional academic building.

I truly cannot say enough about the friendliness of the Custodial and Maintenance staff and their willingness to assist us with the occasional odd requests, and just wanted to take a moment to pass this along because I think far too often it is not appreciated or expressed. I try to thank them at every opportunity, but want to be sure you are aware of our appreciation as well.

We have been making a concerted effort to clean and de-clutter our spaces and I look forward to working with your department in maintaining the facility to a high standard and forging a great working relationship. We appreciate all you do for us here in the theatre area and please let us know if there is anything we can do to make things better from your perspective.

Warm regards,
Thomas Monaco
Assistant Professor of Technical Direction & Production Management
Department of Theatre & Dance

Hi Bernadette [Romero],

Thank you for your IMMEDIATE response to the IHSC’s request to put back up - in a reinforced manner - the AED unit that was accidentally pulled off the wall.

Your rapid response is a BIG DEAL; it alleviated two (2) concerns: 1) user safety and 2) equipment security.

I truly appreciate your quality care and professional friendliness. KUDOS!

Thank you,
Beth Mercer
IHSC Program Specialist

UNM Physical Plant Department —
On behalf of ASUNM Lobo Spirit, I want to sincerely thank you for your crucial contribution to Red Rally. We absolutely could not accomplish this yearly tradition without the hard work & guidance from PPD! We hope to continue this spirited event alongside Physical Plant for many years to come!

I would love to hear any feedback you might have from this year, & anything that could be improved. Thank you again!

— Kaylie Huzenga, Director - Lobo Spirit
PPD Promotions

William Smith is now an HVAC Tech 2 in Area 3. He was promoted from a Facilities Services Tech. Congratulations, William!

James Valdez is now a Utility Plant Tech 2 at PPD Utilities. He was promoted from a Utility Plant Tech 1. Congratulations, James!

Gabe Trujillo is now a Facilities Services Tech with Area 1. He was promoted from an Irrigation Tech in Grounds & Landscaping. Congratulations, Gabe!

Welcome to PPD

Please welcome Leo Lucero to Area 2. He is the new manager and comes to us from New Mexico State University. Welcome to PPD, Leo!

Please welcome David Jones to PPD’s Finance & Administration division. He is the new financial analyst, and has returned to PPD after a time spent with Planning, Design, & Construction (PDC). Welcome (back) to PPD, David!

Custodial Appreciation Week

Custodial Appreciation Week is a national holiday, and is held the second week of September here at UNM.

Main Campus Custodial Services hosted a celebration for all PPD custodians on Sept. 15, by showing a slide show, offered pizza and drinks, raffles, and certificates. The HSC Custodial Services leadership team showed their appreciation every day for their staff: bagels, Starbucks treats, Satellite Coffee and treats, Chipotle, raffles, and a BBQ.

No one would want to be on the UNM campus if it weren’t for the hard work of our custodians every day. Thank you so much for all that you do, and thank you for being a part of the PPD team!

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The Physical Plant Department’s mission is to consistently deliver effective programs and efficient facility service based on sustainable and collaborative outcome aligned with The University of New Mexico’s core mission.

The Physical Plant Department’s vision is that our community, state, and national peers will recognize The University of New Mexico’s Physical Plant Department as a leader in campus sustainability and facilities stewardship.

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